BRESKIN | JOHNSON | TOWNSEND PLLC 1000 Second Avenue, Suite 3670 Seattle, Washington 98104 Tel: 206-652-8660

COMPLAINT - 1

- 4. Plaintiff was employed by Defendant from June 22, 2020 until March 8, 2022.
- Venue is proper in King County because Defendant transacts business in King County.
- 6. Venue is proper in King County because during the time period at issue Plaintiff worked for Defendant in King County.
- 7. Jurisdiction and venue are proper pursuant to RCW 4.12.020(3) and RCW 4.20.25(1) and (3).

FACTUAL ALLEGATIONS

- 8. Plaintiff Cheddi Skeete was hired by Defendant to work at Amazon on June 22, 2020.
- 9. Mr. Skeete worked for Prime Air, a division of Amazon, that develops and tests autonomous drones for the purpose of delivering packages to Amazon customers.
- 10. The autonomous drone testing program includes testing drone capabilities and resilience and is subject to regulatory compliance with Federal Aviation Administration ("FAA") safety regulations.
- Mr. Skeete, a Black man, was hired at a level far below his qualifications.
 - 11. Mr. Skeete is Black.
 - 12. He was hired as a Flight Assistant Level 3 ("L3").
 - 13. Mr. Skeete initially reported to Vince Montgomery.
 - 14. At the time of hire, Plaintiff resided in the Tri-Cities area of Washington.
 - 15. The position Mr. Skeete was hired for was located in Pendleton, Oregon.
 - 16. Mr. Skeete commuted from the Tri-Cities to Pendleton for work.

- 17. On his first day, Mr. Skeete was surprised to learn that Defendant has not developed an onboarding process for new employees.
- 18. Mr. Skeete asked if he could start developing an onboarding process and, by his second day, he started doing so.
- 19. Mr. Montgomery immediately understood that Mr. Skeete was overqualified and underpaid in the role he had been hired for.
- 20. Mr. Montgomery told Mr. Skeete that as an L3, he had been hired "at the wrong level."
 - 21. Mr. Skeete was paid \$56,160 per year when he started as an L3.
- 22. Plaintiff's pay rate was inconsistent with his experience, level of responsibility and scope of work.
- 23. Despite acknowledgements that Mr. Skeete was overqualified and underpaid, Defendant did not promptly remedy the situation.
- 24. Amazon stated that, according to its policies and practices, it could not promote him from L3 to L4 in his current position he would need to transfer laterally in order to be promoted.
- 25. On information and belief, Amazon promoted multiple white L3 Flight Assistants to L4 during the same period without requiring they transfer laterally.

In the face of increasing drone crashes and safety issues, Mr. Skeete complained of Amazon's failure to follow testing and safety protocol.

26. As a Flight Assistant L3, Mr. Skeete's duties included activities related to moving and loading drones during test flights.

27. Each testing drone weighs approximately 80 pounds, has multiple bladed fans, and up to six motors, and measures more than 5 feet. See e.g. the Amazon drone pictured:



- 28. Because of the significant risk to public safety that large, unmanned, package-delivery drones pose, the Federal Aviation Administration has set forth detailed guidelines for the testing of commercial drones in order to protect public safety.²
- 29. Shortly after his hire, Mr. Skeete was shocked to learn about the lack of safety protocols in drone testing.
- 30. For example, on or about October 23, 2020, several drones on Mr. Skeete's team crashed.
- 31. One drone stalled and burned during functional test 589.847-2223.2 due to mechanical and electrical failures with the motors.
- 32. Crashes to this point had become so concerning that operations were grounded.

¹ https://www.cnbc.com/2022/11/11/a-first-look-at-amazons-new-delivery-drone.html.

² See e.g. https://www.faa.gov/uas/advanced operations/package delivery drone.

- 33. Sean Cassidy, Director of Safety and Operations, came to Pendleton shortly after the crash.
- 34. In a meeting with Mr. Skeete and his colleagues, Mr. Cassidy confirmed that the crash was the result of motor issues.
- 35. Mr. Cassidy represented that all of the motors had been checked since the grounding of test flights and that it was safe to resume testing.
- 36. Mr. Skeete expressed concerns to Mr. Cassidy in this meeting about the lack of safety protocols and failure to exercise diligence in checking motors prior to testing.
- 37. Specifically, Mr. Skeete stated that it was implausible for 180 motors on 30 drones to have been checked in the short amount of time the drones had been grounded.
- 38. Mr. Cassidy and engineers again assured Mr. Skeete and his colleagues that the checks had been performed, without providing proof or more information.
 - 39. It was clear to Mr. Skeete that the checks had not been performed.
- 40. Defendant decided to resume drone testing less than two weeks after operations had been grounded.
- 41. Defendant did so before diligently investigating and determining the cause of recent crashes.
- 42. Defendant resumed drone testing despite concerns expressed by Mr. Skeete and others that Defendant had not been diligent in determining the cause of recent crashes.
- 43. Mr. Skeete continued to express concerns about testing and the risks it posed to himself and colleagues.

- 44. Safety Officer Amanda Gullet was also concerned about the risk continued testing posed to her colleagues.
- 45. Ms. Gullet agreed with Mr. Skeete's assessment that continued testing may seriously injure or kill an employee.
- 46. She too became distressed about Defendant's failure to determine and correct the cause of recent crashes.
- 47. All safety concerns brought by crew and team members are saved and stored in Amazon Prime's SRS system.
- 48. Just a few weeks after Defendant resumed testing, another severe crash occurred in November 2020.
 - 49. Ms. Gullet promptly resigned after the November crash.
- 50. Defendant continued to assure Mr. Skeete and his team members that motor issues with the drones had been determined and resolved.
- 51. However, days later, on December 8, motors from drones again malfunctioned and crashed at test sites in both Pendleton and Seattle.
- 52. One of the crashes in Pendleton occurred feet away from one of Mr. Skeete's team members.
- 53. While drone crashes mounted, Amazon began restricting access to flight videos.
- 54. Up until the summer of 2020, Amazon stored videos and pictures of test flights through an internally accessible program.
- 55. But leadership decided against transparency, even with employees working on the drones, and cut off access to the documentation.
 - 56. Drone crashes continued into 2021.

24

- 57. On March 16, 2021, Mr. Skeete texted Senior Flight Assistant Jordan Hill and again expressed concerns about another serious crash that had recently occurred in Pendleton.
- 58. Mr. Hill told Mr. Skeete that he believed Defendant was putting pressure on employees to continue testing without regard for the safety of themselves and others.
- 59. On June 21, another drone went down in Pendleton, igniting a 25-acre brush fire.³
 - 60. The Pendleton Fire Department put the blaze out.
- 61. Defendant, however, continued to acknowledge safety issues the crashes presented and refused to take corrective action.

Mr. Skeete excelled at his job and was promoted to L3, but remained misleveled as an L3 and underpaid

- 62. Meanwhile, Mr. Skeete was excelling in his role.
- 63. Vince Montgomery, who had acknowledged Mr. Skeete's mis-leveling and underpayment from the beginning, advocated for Mr. Skeete's advancement.
- 64. With Mr. Montgomery's support, Mr. Skeete was promoted in January of 2021.
 - 65. He was moved to a Training Coordinator role.
 - 66. As an L3 Training Coordinator, Plaintiff was paid \$59,090 per year.
 - 67. However, he remained misleveled as an L3 and underpaid.

- 68. Mr. Skeete, nonetheless, continued to excel in the performance of his duties.
- 69. In an April 2021 review, Mr. Skeete received an "Exceeds" evaluation of his performance.
- 70. The same month, Mr. Skeete was promoted to the role of Trainer and Instructor.
 - 71. As Trainer and Instructor, Plaintiff was paid \$60,008 per year.
 - 72. However, Mr. Skeete remained misleveled and underpaid.
- 73. Cyrus Roohi, Mr. Skeete's manager in Pendleton, had assured Mr. Skeete that he was qualified to a promotion to L5.
- 74. There was consensus within Mr. Roohi's team, documented in email, that Mr. Skeete was performing as an L5.
- 75. Mr. Roohi began preparing to promote Mr. Skeete to L5 Training Manager and he, along with his team of other L6s, put together a promotion package for Mr. Skeete.
- 76. Meanwhile, as part of his current role, Mr. Skeete was the point of contact for executives visiting the Pendleton site.
- 77. He impressed many VIPs, including senior manager Michelle Marchiano and Vice President David Carbon.
- 78. Ms. Marchiano and Mr. Carbon encouraged Mr. Skeete to take on the role of managing Prime Air's Diversity, Equity, and Inclusion program.
 - 79. The position was a Program Manager role.
- 80. It was created by Mr. Carbon specifically for Mr. Skeete and located in Seattle.

- 81. Mr. Skeete accepted the opportunity.
- 82. He learned he would be reporting to Eric Berlinberg, a Senior Program Manager and Head of the Business Operations Team at Prime Air.
- 83. Mr. Roohi gave the promotion package he had prepared which is laborious to Mr. Berlinberg so that Mr. Berlinberg could submit it for Mr. Skeete to be promoted as an L5 Program Manager.
 - 84. Mr. Berlinberg refused and kept Mr. Skeete as an L4.
- 85. Mr. Skeete's pay as a Program Manager was so low that he received additional supplemental pay for a year because he had been making more as a trainer in Pendleton.
- 86. Mr. Skeete was the only Program Manager that Mr. Berlinberg had ever hired as an L4. Every other Program Manager he hired was L5 or above.
 - 87. Indeed, there were no other L4 Program Managers at Amazon Prime.
- 88. Among approximately 67 Prime Air Program Managers, Mr. Skeete was the only one designated L4; all the others were designated L5.
- 89. On information and belief, among approximately 67 Prime Air Program Managers, Mr. Skeete was also only one of two Black employees.
- 90. It quickly became clear that if it had been up to Mr. Berlinberg, Mr. Skeete would never even have been hired as a Program Manager.

In his new Program Manager position, Mr. Skeete raised safety and equity and discrimination issues, to the chagrin of his manager, Eric Berlinberg.

91. After beginning his new role, Mr. Skeete noticed a series of workplace issues and alerted appropriate personnel to remedy them.

- 92. For instance, he learned that there was no bathroom at a field site in Corvalis, Oregon.
- 93. While male employees were reportedly urinating in the field, Mr. Skeete was particularly concerned that female employees did not have access to facilities.
 - 94. Mr. Skeete urged Senior Engineer Mike Barker to address the issue.
- 95. Mr. Barker claimed he had no knowledge of the problem, even though employees had been complaining about the issue for months.
- 96. The issue remained unresolved for another six months, leaving female employees with no usable workplace bathroom.
- 97. Mr. Barker, while failing to address the issue Mr. Skeete had raised, complained about Mr. Skeete to Mr. Berlinberg.
- 98. Mr. Berlinberg's hostility increased and Mr. Skeete's workload began mounting and mounting.
- 99. As Mr. Skeete's workload mounted, he learned that his workload was significantly greater than the workload of other Program Manager colleagues within Prime Air.
- 100. He also knew that the role was vastly outsized compared to the 8 other program managers reporting to Mr. Berlinberg, none of whom were Black.
- 101. For example, Mr. Skeete represented all 800+ team members across the world with respect to Diversity, Equity, and Inclusion; he was the only Program Manager reporting to Mr. Berlinberg who directly supported the Vice-President; and he was the only team member reporting to Mr. Berlinberg who presented at the company's All Hands Meeting.

COMPLAINT - 11

- 102. Mr. Skeete worked 10-hour weekdays and 8-hour weekends and asked Mr. Berlinberg to work with him to address the issue.
 - 103. Mr. Berlinberg refused to work with Mr. Skeete to resolve his workload.
 - 104. Mr. Berlinberg refused to even acknowledge the glaring disparity existed.
- 105. Separately, Mr. Skeete expressed concerns to Mr. Berlinberg about Defendant's failure to recruit and hire people of color.
- 106. Mr. Skeete stated that while DEI initiatives had been around for a decade, the number of employees of color had not improved to merit any celebration.
 - 107. Mr. Berlinberg ignored Mr. Skeete's comment.
- 108. Despite abundantly apparent lack of diversity, Mr. Berlinberg also refused to acknowledge that Prime Air needed to do better.
- 109. On September 30, 2021, frustrated that Mr. Berlinberg refused to address, much less acknowledge his workload concerns, Mr. Skeete emailed Mr. Carbon, copying Mr. Berlinberg, and requested help reconceiving his workload and additional support.
- 110. Mr. Berlinberg was irate and the next day, on October 1, scolded Mr. Skeete.
- 111. Mr. Skeete again sought help from Mr. Carbon and met with him on October 4.
- 112. Mr. Carbon was shocked to learn of the workload Mr. Berlinberg had imposed upon Mr. Skeete.
 - 113. Mr. Carbon also reiterated how important Mr. Skeete was to the team.
- 114. Mr. Berlinberg, however, retaliated against Mr. Skeete for expressing concerns about his workload.

115.	On Oct	tober 8,	Mr.	Berlinberg	held	an	hour-long	meeting	requiring	Mr.
Skeete to de	efine his	role								

- 116. On October 9, Mr. Berlinberg required Mr. Skeete to justify an upcoming trip to a remote site.
- 117. Mr. Skeete had traveled to remote sites from September 2020 to October 2021 and had never been required to justify a trip to a remote site.
 - 118. Mr. Berlinberg, nonetheless, canceled Mr. Skeete's trip.
- 119. Hostilities and microaggressions continued over the coming weeks and by October 29, Mr. Skeete decided to seek work on another team at Amazon.

Mr. Berlinger sabotaged and blacklisted Mr. Skeete from other positions within Amazon.

- 120. Mr. Berlinberg initially told Mr. Skeete that he would have time to find another role and that he would not impose a specific timeline.
- 121. Yet within a few weeks, Mr. Berlinberg required Mr. Skeete provide a date specific on which he would resign if he was not able to secure another role elsewhere.
- 122. At the same time, Mr. Berlinberg replaced Mr. Skeete with an employee at L5.
- 123. That employee had not made complaints of race discrimination or public policy violations. Mr. Berlinberg required Mr. Skeete who was still designated L4 to train her.
- 124. Mr. Berlinberg then notified Mr. Skeete that his last day should be January 14, 2022.

- 125. While Mr. Skeete was optimistic about finding a role on another team given his stellar performance reviews and upward trajectory at the company, he did not anticipate sabotage by Mr. Berlinberg.
- 126. Mr. Skeete had 16 full interviews and communications with 36 hiring managers.
 - 127. On multiple occasions, a job offer was nearly in hand.
- 128. But after the hiring managers called Mr. Berlinberg prior to finalizing offers, the job offers evaporated.
- 129. After constructive, positive, and welcoming conversations with hiring managers, Mr. Berlinberg, through negative statements and other conduct, ensured that Mr. Skeete was either ghosted or rejected on every occasion.
- 130. For instance, in November 2021, Mr. Skeete was given an interim position with the security team at Prime Air and began training.
- 131. After several days, however, he was called into a meeting with Security Manager Manasseh Chege, who reported that Mr. Berlinberg had met with higher ups and suddenly decided that Mr. Skeete was not a "good fit."
- 132. On another occasion, in January 2022, Mr. Skeete had been identified by Vince Montgomery (one of his managers in Pendleton) as a perfect person for a Community Manager position.
- 133. Mr. Montgomery told Mr. Skeete that Mike Barker would talk with Eric Berlinberg about Mr. Skeete.
- 134. Thereafter, Mr. Montgomery relayed to Mr. Skeete that again Mr. Skeete had been identified as someone that was not a "good fit."

Mr. Skeete reported the discrimination and retaliation to HR.

135. By January 14, Mr. Skeete had not found a new position internally and his employment was not terminated.

- 136. On January 18, 2022, after weeks of receiving no support or work from Mr. Berlinberg, and in the face of numerous sabotaged job interviews, Mr. Skeete contacted Amazon HR to report discrimination and retaliation.
- 137. On January 19, 2022, Mr. Skeete made a second complaint on the ethics line expressing concerns about drone safety testing and FAA violations including those detailed above.
 - 138. On January 26, Mr. Skeete followed up with a written submission.
- 139. On February 8, 2022, Prime Air human resources employee Christy Miller told Mr. Skeete that she accidentally deleted his discrimination and retaliation complaints.

Amazon summarily dismissed Mr. Skeete's discrimination, retaliation, and public safety complaints and fired him.

- 140. On March 8, Mr. Skeete was told that there was no merit to any of Mr. Skeete's complaints. On the same day, he was fired.
- 141. Defendant could have offered Mr. Skeete alternative positions for which he was qualified and did not report to Mr. Berlinberg, but refused to do so then and through the date of this Complaint.

PLAINTIFF'S CLAIMS

Violations of the WLAD

- 142. Plaintiff incorporates the allegations above as if alleged herein.
- 143. Mr. Skeete is Black and belongs to a protected class.
- 144. Mr. Skeete was qualified to perform the essential functions of his job.

- 145. Mr. Skeete was performing the essential functions of his job satisfactorily and in accordance with Defendant's legitimate expectations.
- 146. Mr. Skeete was subjected to adverse employment actions and treated less favorably than similarly situated employees.
- 147. For instance, Mr. Skeete was denied requests to level up equal to similarly situated employees.
 - 148. For instance, Mr. Skeete was paid less than similarly situated employees.
- 149. For instance, Mr. Skeete was required to work excessive hours compared to similarly situated employees.
- 150. Mr. Skeete's race was a substantial factor in denying his requests to level up.
- 151. Mr. Skeete's race was a substantial factor in refusing to pay Mr. Skeete the same as similarly situated employees.
- 152. Mr. Skeete's race was a substantial factor in requiring him to work excessive hours compared to similarly situated employees.
 - 153. Mr. Skeete's race was a substantial factor in terminating him.
- 154. Defendant discriminated against Plaintiff because of his race in violation of RCW 49.60.180.
- 155. Defendant created a hostile work environment because of his race in violation of RCW 49.60.180.
- 156. Defendant retaliated against Plaintiff because he opposed discriminatory treatment of women (by complaining about the lack of bathrooms in the field) and of people of color (by complaining about the lack of diversity among Program Managers).

157. Defendant retaliated against Plaintiff because of his race and/or because Plaintiff opposed discriminatory employment practices and/or because Plaintiff filed complaints against Defendant for discriminatory employment practices in violation of RCW 49.60.210.

158. As a result of Defendant's discrimination and retaliation, Mr. Skeete has suffered economic damages and emotional distress.

Wrongful Discharge in Violation of Public Policy

- 159. Plaintiff incorporates the allegations above as if alleged herein.
- 160. Public policies are in place to ensure test flights are conducted in a matter that keeps employees and the public safe.
- 161. 49 U.S.C. § 44701(a) articulates that the Federal Aviation Administration ("FAA") Administrator "shall promote safe flight of civil aircraft in air commerce" by prescribing minimum standards and safety processes and regulations.
- 162. 49 U.S.C. § 44701(a)(3) specifically states that these regulations are "required in the interest of safety."
- 163. On its webpage devoted to information about package delivery drone regulations, the Federal Aviation Administration begins by stating that "[a]s drones are introduced into everyday life in the U.S. from recreational flying to commercial uses FAA's number one priority remains safety."
- 164. Discouraging an individual from reporting violations of FAA safety regulations, or retaliating against them for so doing, jeopardizes each of these policies.

⁴ https://www.faa.gov/uas/advanced_operations/package_delivery_drone

- 165. Public policies are also in place to ensure, generally, that employees who report discriminatory employment practices are not retaliated against.
 - 166. For instance, see RCW 49.60.210.
- 167. Discouraging an individual from reporting discriminatory employment practices, jeopardizes the anti-retaliation provisions and protections of the WLAD.
- 168. Defendant threatened to terminate Plaintiff on January 14, 2022 if he did not find a new position, but chose not to do so.
- 169. It was only after Plaintiff filed complaints against Defendant on January 19, 2022 expressing continued concern about its violation of FAA regulations and its discriminatory employment practices that Defendant terminated his employment.
- 170. Defendant's termination was in retaliation for Plaintiff's complaints and is in violation of public policy.
- 171. As a result of Defendant's discrimination and retaliation, Mr. Skeete has suffered economic damages and emotional distress.

DAMAGES

- 172. Defendant's discriminatory and wrongful conduct described above has caused Plaintiff Cheddi Skeete the following damages:#
- A. Lost back pay, wages, and benefits in amounts to be established at the time of trial;#
- B. Lost front pay, future wages, benefits, and other compensation to be established at the time of trial;#
- C. Emotional upset and stress, in an amount to be established at trial;#
- Out-of-pocket expenses, litigation costs, and attorney fees in amounts to be established at trial;#

1	E.	Out-of-pocket and investigative	expenses.#
2			
3		DATED: January 13, 2023.	
4			BRESKIN JOHNSON & TOWNSEND, PLLC
5			By: <u>s/Cynthia J. Heidelberg</u>
6			Cynthia J. Heidelberg, WSBA # 44121 s/ Brendan W. Donckers
7			Brendan W. Donckers, WSBA #39406 1000 Second Avenue, Suite 3670
8			Seattle, WA 98104 (206) 652-8660 Telephone
9			(206) 652-8290 Facsimile cheidelberg@bjtlegal.com bdonckers@bjtlegal.com
10			<u>buorickers@bjuegai.com</u>
11			JULIEN MIRER & SINGLA, PLLC
12			By: <u>s/<i>Ria Julien</i></u> Ria Julien, <i>pro hac vice</i> forthcoming
13			<u>s/ Jeanne Mirer</u> Jeanne Mirer, pro hac vice forthcoming
14 15			A Working Peoples' Law Firm# 1 Whitehall St., 16th floor
16			New York, NY 10004 (212) 231-2235 Telephone rjulien@workingpeopleslaw.com
17			jmirer@workingpeopleslaw.com
18			Attorneys for Plaintiff
19			
20			
21			
22			
23			
24			